

## **PATIENT'S RIGHTS AND RESPONSIBILITIES**

As a patient you have certain rights and responsibilities. We recognize that a respectful relationship between the healthcare provider and the patient is in the foundation of proper medical care. Copies of this statement are available for parents.

*Patients have the right to:*

- Receive compassionate care and treatment, with respect and consideration.
- Privacy and confidentiality when seeking or receiving care except for life threatening conditions or situations
- Confidentiality of your healthcare records
- Be informed of and to exercise the option to refuse to participate in any research aspect of your care without compromising access to medical care and treatment.
- Receive accurate information concerning diagnosis, treatment, risks involved and prognosis of an illness or health related condition
- Ask about reasonable alternatives to care
- A second professional opinion regarding one's health care and treatment
- Participated actively in decisions regarding one's health care and treatment
- Accessible information regarding the scope and availability of services
- Be informed about any legal reporting requirements regarding any aspect of screening or care

*Patients have the responsibility to:*

- If you have not heard from our staff concerning your Lab/X-ray results or referral, I understand I share responsibility with the office to obtain the information. Please contact our office if you have not received a call within 7 business days.
- Our providers rotate between offices to allow patients the opportunity to see them at both of our convenient office locations (Scarsdale and Pasadena). Our EMR system allows us to access your file from either location. Please make an appointment to see a specific provider. We cannot guarantee your preferred provider will be available if you walk in.
- Provide complete information about one's illness/problem, to enable proper evaluation and treatment
- Ask questions so that an understanding of the condition or problem is ensured
- Show respect to health personnel and other patients
- Reschedule/cancel an appointment so that another patient maybe given that time slot
- Pay bills or file health claims in a timely manner
- Us prescription or medical devices for the patient prescribed only
- Inform the practitioner(s) if one's condition worsens or an un expected reaction occurs from a medication